D2 / SUBMITTED 2 APRIL 2027

Make the next owner visible.

Prepared by Caldris Advisory for Maren House. Decision requested from Owen Mercer.

24 / 120	36 / 120	12 / 120
No named next owner	Photo evidence missing	Both conditions

Interpretation

The source supports a record-completeness problem. Interviews identify a shared queue and separately stored evidence as plausible contributors; they do not establish causal attribution. Retain the existing safety process and require a case ID, evidence status, owner and next check before disposition.

Decision requested

Approve a 20-case pilot at the existing site, confirm Tom as operating owner and retain the stated exclusions. A broader rollout remains a separate decision.

PILOT DESIGN / 12–16 APRIL

A small test with a clear stop rule.

Element	Required condition
Eligibility	Existing-site returns with a traceable order reference. Suspected structural damage remains outside the pilot route.
Routine	Record case ID, condition-evidence status, next owner and next-check time. Incomplete cases go to the labelled hold area.
Measures	20 cases; named owner on every case; first-check completeness; hold reasons; any unsafe release.
Stop rule	Pause if a case bypasses the existing safety procedure or an untraceable case is released. Tom escalates immediately to Owen.
Decision after pilot	Review adherence and exceptions. No cash-saving or general rollout claim from this small sample.

Acceptance and timing

Owen’s requested decision date is 6 April. Follow-up occurs on 7 April; the authored acceptance arrives 8 April. Team availability still permits a 12 April start. No pilot begins before that acceptance.