CLOSE / 23 APRIL 2027

Delivery is complete. The operating work continues.

Accepted and handed over

D1 and D2 have been accepted. The final report D3 was accepted by Owen on 22 April. Nina completed the operating handover with Owen, Leah and Tom on 23 April. This is the authored closed-stage fixture.

Included in handover	Location in this pack
Final findings and recommendation	recovery-report.pdf
Pilot design and stop rules	diagnostic-pilot-design.pdf
Evidence register and interview notes	source-pack.pdf
Historic and pilot records	data/returns.csv and data/pilot.csv
Owners, dates and next decisions	data/pack.json and editable workbook

Not claimed

No cash saving, software integration, wider rollout approval or real payment is asserted. The selected invoice ledger covers M1 only and does not show the entire engagement’s billing position.

RESIDUAL ACTIONS

Four actions stay with Maren.

Action	Owner / date	Evidence
Daily exception check	Tom / ongoing	Held cases have owners and next-check times.
Fresh 40-case review	Leah / 21 May	Source-linked completeness and exception summary.
Operating decision	Owen / 24 May	Continue, revise or stop recorded in writing.
Future system work	Owen / after review	New scoped brief only if evidence supports it.

Access and retention

For a real engagement, confirm the recipient list, authorised storage, agreed retention period and any access removal in the actual contract. This fixture contains synthetic records only; it does not claim that product permissions or retention settings were changed.

Closure note

Close the consulting engagement after acceptance and handover. Keep residual client actions visible with their owners. Do not silently convert them into an ongoing retainer.